SOCIAL PARTICIPATION

The Group has always fulfilled its responsibilities as a State-owned enterprise in disaster relief and emergency support, actively participated in rural revitalization and the improvement of people's livelihood, encouraged its employees to participate in social welfare activities to strive to give back to society and contribute to the building of a harmonious society.

Communications Support for Major Events

Safeguarding the 15th National Games of the People's Republic of China

The Group adopted a fully committed approach to completing all safeguarding work for the 15th National Games of the People's Republic of China ("the 15th National Games") with high standards and high quality.

1. Steadily Advancing Full-Cycle Safeguarding for the 15th National Games

Since the end of 2023, Guangdong Company of the Group has established a dedicated Smart Culture and Tourism Task Force, fully undertaking 114 projects related to the venue construction of the 15th National Games.

In May 2025, Guangdong Company established the Leading Group for the 15th National Games and the 12th National Games for Persons with Disabilities & 9th National Special Olympics Games, and formulated a comprehensive safeguarding work plan. Focusing on four key areas: communications network quality enhancement, digital technology empowerment, information service optimization, and cybersecurity enhancement, the Group advanced information communications safeguarding and venue informatization in a safe, orderly, and full-network manner, providing unobstructed, high-quality, and secure communications services and technical support for the Games.

In August 2025, Guangdong Company further set up an on-site support team under the Provincial Executive Committee, rooting at the frontline of safeguarding. The team delivered efficient support at the Technology Operations Center (TOC), Main Operations Center (MOC), venue computer rooms, and competition venues, ensuring unified thinking and coordinated actions in safeguarding work to escort the smooth holding of the Games.

2. Assembling Elite Forces to Consolidate the Safeguarding Foundation for the 15th National Games

Guangdong Company of the Group cumulatively deployed over 1,000 person-times of professional personnel. With all-round professional safeguarding, it has provided solid support for the smooth hosting of the 15th National Games.

Disaster Relief

The Group actively practices its social responsibility, assists in emergency support all over the country in major natural disasters and public safety incidents without delay, actively assists in repairing communications lines and ensuring smooth communications networks.

In 2025, the Group contributed resources including a total of over 28,000 person-times and 12,000 vehicle-times, repaired more than 28,000 communications facilities and participated in disaster relief for more than 128,000 hours, while actively participating in post-disaster pandemic prevention and disinfection as well as environmental clean-up.

Heavy Rainfall

In May, Gongshan County and Fugong County in Nujiang Prefecture, Yunnan Province, were struck by rare, persistent heavy rainfall. Prolonged water saturation destabilized mountain slopes, triggering frequent landslides and mudslides. Roads were washed away and buried, while communications cables were severed in multiple locations. Yunnan Company of the Group swiftly activated its emergency communications response mechanism, dedicating full resources to disaster relief efforts.

In June, Sandu County in Qiannan Prefecture, Guizhou Province, endured consecutive extreme downpours. This triggered landslides, road collapses, and surging rivers, causing widespread communications outages across the county. Guizhou Company of the Group swiftly established a joint emergency command center, and deployed two teams to repair communications.

In July, heavy rainfall caused power outages at multiple tower base stations and communications equipment rooms in five districts/counties including Banan and Nanchuan in Chongqing, damaging numerous poles and communications optical cables. Chongqing Company of the Group swiftly mobilized resources, conducting multi-pronged rescue operations to ensure personnel transported generators, restored lines, and accelerated regional communications recovery.

Flooding Disasters

In February, a sudden landslide in Junlian County, Yibin City, Sichuan Province. Sichuan Company of the Group immediately activated its emergency response plan. The Yibin branch formed a rescue team that rushed to the disaster site to urgently repair the network, providing uninterrupted network support for rescue operations.

In August, continuous heavy rainfall triggered flash floods in Yuzhong County and other areas of Lanzhou City, Gansu Province, affecting multiple townships and causing casualties and property damage. Gansu Company of the Group promptly assembled a rescue team to rush to the scene, racing against time to repair critical communications lifelines.

Typhoons

In September, Super Typhoon Ragasa (No. 18) swept through with fierce winds and torrential rains, severely impacting multiple coastal areas in Guangdong. Guangdong Company of the Group mobilized all levels of organizations and employees to respond immediately, confronting challenges head-on. They fought tirelessly on the front lines of communications support and disaster relief, safeguarding network connectivity and protecting people's lives and property through steadfast commitment and decisive action.

Blizzard

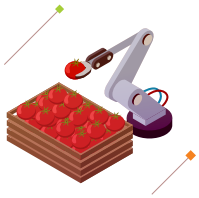
In April, Xilingol League in Inner Mongolia was struck by an unprecedented blizzard. The Beijing Engineering Bureau of China International Telecommunication Construction, a subsidiary of the Group, formed a rapid-response team. Working continuously in sub-zero temperatures of –20°C, the team completed emergency repairs of base stations for 13 times, fully restoring communications in critical areas.

Rural Revitalisation

The Group actively fulfills its corporate social responsibility, vigorously promotes the spirit of poverty alleviation, consolidates and expands the achievements of poverty alleviation efforts, promotes effective linkage between poverty alleviation and rural revitalization, leverages its own advantages, continues to implement major assistance policies, and supports the development of poverty alleviation areas and rural revitalization.

The Group formulated and issued the Key Points for Rural Revitalization in 2025 and defined the work direction of "headquarters coordination, provincial implementation, and grassroots results". It tightened the responsibility chain to form a vertically connected and efficiently coordinated promotion pattern. Throughout the year, the Group conducted over 40 supervision and guidance sessions, dispatched approximately 110 person-times for field visits to assistance sites, convened nearly 60 rural revitalization-themed work meetings, and organized nearly 20 specialized training sessions. These efforts continuously strengthened theoretical learning and operational capabilities.

In 2025, the Group invested a total of more than RMB6.5 million in assistance funds. Among them, the Group headquarters directly donated RMB1.2 million to Tianlin County, Guangxi (a key county for national rural revitalization assistance). Meanwhile, it introduced RMB2.35 million in external assistance funds, effectively converting capital advantages into development outcomes, and laying a solid financial foundation for consolidating and expanding the achievements of poverty alleviation and empowering comprehensive rural revitalization.

Industrial Revitalization		The Group promoted both project-led development and employment assistance. It introduced 4 assistance projects, supported 6 leading enterprises, and fostered 9 new agricultural business entities, driving the quality and efficiency improvement of characteristic industries. Through labor transfer and targeted recruitment, the Group helped 5 people secure off-site employment and recruited 12 people from formerly impoverished households.
Cultural Revitalization		The Group focused on fostering rural civility by constructing three new cultural infrastructure facilities, organizing 24 cultural revitalization activities, and donating over 1,100 books and magazines. It arranged rural revitalization personnel to visit revolutionary education bases for over 320 person-times, leveraging red culture to enrich and empower rural spiritual civilization development.
Ecological Revitalization		The Group aligned with beautiful countryside construction requirements, completing 49 housing renovations and assisting in the toilet renovation of 55 rural households, and promoting household waste and sewage treatment in 77 administrative villages to effectively improve the rural living environment.

Technology Empowering Rural Revitalization

1. "Childhood Harbor" Summer Daycare Program

Sichuan Company of the Group addressed the livelihood issue of educational supervision gaps for left-behind children during holidays by launching the innovative "Childhood Harbor" summer daycare initiative.

Local college student volunteers were recruited to provide two weeks of systematic care services for left-behind children. This program effectively alleviated the concerns of migrant worker families, delivering tangible care through practical measures and establishing a warm model of livelihood support in the context of rural revitalization.

2. Talent Development Initiative for "E-commerce in Rural Villages"

Sichuan Company of the Group focused on the problem of blocked sales channels for agricultural products by leveraging professional expertise to launch the "E-commerce in Rural Villages" talent development initiative. Through one-on-one training, villagers mastered online store operations and live-streaming sales techniques. The Initiative has trained over 50 participants and facilitated more than 10 agricultural live-streaming events, creating a fast track for rural products to reach broader markets.

3. Digital Villages

Zhejiang Company of the Group integrated technological and financial resources to advance cross-regional digital village initiatives. Its local subsidiaries leveraged regional characteristics to establish smart village platforms and upgrade rural utility poles and lines. Simultaneously, they collaborated with academic institutions to promote the deep integration of digital technologies with rural production, living, and ecological systems, injecting sustained momentum into rural revitalization through technological innovation.

4. Rural Sewage Treatment Project in Heping Town, Wudalianchi City

Heilongjiang Company of China International Telecommunication Construction Corporation, a branch of the Group, undertook the rural sewage treatment project, covering 678 households, the project has improved the local living environment through the construction of professional sewage pipe networks, providing a replicable practical model of "livelihood project + government-enterprise linkage" for rural environmental governance in Northeast China.

Employee Care

Adhering to employee-centric principle, the Group integrates employee care into daily governance and cultural development and actively launches the employees' sense of happiness program. It regularly carries out various cultural and sports competitions and team-building activities, builds digital communication platforms such as the "Digital Union", responds promptly to employee demands, and effectively solves urgent and difficult problems. Adhering to "sending warmth in winter and coolness in summer", and "five visits and five congratulate"*, the Group focuses on visiting and assisting model workers, retirees, and employees in difficulty during holidays, pays comprehensive attention to employees' thoughts, work, and life dynamics, continuously enhancing their sense of security, gain, achievement, belonging, and happiness.

The Group encourages employees to actively participate in and organize various types of volunteer services and activities

Staff Sports Games

Jiangsu company of the Group organized the 6th Staff Sports Games, and built an enterprise culture of "diligent work and happy life". A variety of cultural, sports and national fitness activities were carried out to relax employees' physical and mental state, strengthen their health, and make sports a normal part of work and life.

All participating athletes demonstrated the sports spirit of "Faster, Higher, Stronger" with sweat and perseverance. While striving for excellence, they enhanced communication, improved collaboration, and gathered tremendous momentum for the company's innovative development, achieved a "double harvest" of enterprise development and cultural construction.

* "five visits and five congratulations": the Group visits sick employees in hospitals, employees who have special family difficulties, bereaved employees, employees who encounter material family disputes, and employees who are in conflict with other colleagues. The Group also congratulates employees on their birthdays, weddings, giving birth, their children's admission to colleges (or the army) and their retirement.

Youth Friendship Activities

Guangxi Company of the Group tailored activities to the interests of the youth, featuring an AI virtual world treasure hunt storyline with engaging activities like anime photo booths, and brain teasers. Complemented by tea gatherings and AI-drawn T-shirt workshops, the event fostered connections through collaborative problem-solving and authentic interactions, helped participants build targeted and meaningful connections.

Care for Key Employees Outside the Province

Shanghai Company of the Group organized the "Mountain and Sea Reunion: Homecoming Journey" for key employees based outside the province. 23 employees from across the nation gathered in Shanghai for a five-day visit, gaining deep insights into the company's development and culture while experiencing the warmth and hospitality of their "home base."