## **FINANCIAL SUMMARY**

(Amounts in thousands, except per share data)

	For the year ended 31 December						
	2020	2019	2018	2017	2016		
	RMB	RMB	RMB	RMB	RMB		
Results							
Revenue from telecommunications							
infrastructure services Revenue from business process	67,164,571	64,688,815	57,359,436	50,510,988	45,886,950		
outsourcing services Revenue from applications, content	37,276,879	36,637,180	35,102,822	32,763,685	32,533,602		
and other services	18,207,494	16,087,094	13,714,379	11,297,738	10,028,804		
Total Revenues	122,648,944	117,413,089	106,176,637	94,572,411	88,449,356		
Depreciation and amortisation	(827,413)	(756,976)	(466,096)	(472,621)	(455,215)		
Direct personnel costs	(8,300,338)	(9,111,016)	(8,747,317)	(8,647,493)	(8,316,693)		
Materials costs	(15,057,234)	(12,838,003)	(9,783,239)	(9,327,654)	(8,281,024)		
Direct costs of products distribution	(4,067,599)	(4,167,579)	(4,629,177)	(6,594,772)	(9,764,598)		
Subcontracting charges Lease charges and others	(67,166,028) (13,492,696)	(64,462,508) (12,390,048)	(57,555,216) (12,110,626)	(46,858,020) (10,459,491)	(41,016,647) (8,925,014)		
Cost of revenues	(108,911,308)	(103,726,130)	(93,291,671)	(82,360,051)	(76,759,191)		
Gross profit	13,737,636	13,686,959	12,884,966	12,212,360	11,690,165		
Other operating income Selling, general and administrative	1,687,789	1,554,755	1,244,889	1,014,492	943,021		
expenses	(11,826,471)	(11,494,404)	(10,611,071)	(9,885,426)	(9,501,481)		
Other operating expenses	(216,802)	(333,299)	(173,722)	(126,278)	(95,232)		
Finance costs Share of profits of associates and	(63,482)	(68,888)	(25,179)	(47,119)	(46,667)		
joint ventures	168,928	148,478	105,421	63,782	66,095		
Profit before tax	3,487,598	3,493,601	3,425,304	3,231,811	3,055,901		
Income tax	(398,278)	(463,802)	(497,405)	(482,733)	(502,706)		
Profit for the year	3,089,320	3,029,799	2,927,899	2,749,078	2,553,195		
Attributable to:							
Equity shareholders of the Company Non-controlling interests	3,081,475 7,845	3,049,229 (19,430)	2,901,324 26,575	2,714,213 34,865	2,536,249 16,946		
Profit for the year	3,089,320	3,029,799	2,927,899	2,749,078	2,553,195		
Basic earnings per share (RMB)	0.445	0.440	0.419	0.392	0.366		

## FINANCIAL SUMMARY

(Amounts in thousands, except per share data)

	At 31 December					
	2020	2019	2018	2017	2016	
	RMB	RMB	RMB	RMB	RMB	
Financial position						
Property, plant and equipment, net	4,330,733	4,369,251	4,384,700	4,190,375	4,215,616	
Right-of-use assets	2,046,005	1,895,996	_	_	_	
Equity instruments at fair value through						
other comprehensive income	4,362,469	4,088,204	3,737,553	_	_	
Other non-current assets	7,487,143	3,935,232	4,289,914	4,199,679	3,837,012	
Inventories	1,676,943	1,974,150	2,253,027	2,275,735	2,221,334	
Accounts and bills receivable, net	18,208,251	19,092,825	18,668,024	30,370,500	29,362,985	
Contract assets, net	19,786,576	17,153,529	15,664,758	_	_	
Prepayments and other current assets	9,618,272	8,771,768	8,646,123	11,815,129	6,740,547	
Financial assets at fair value through						
profit or loss	3,098,634	4,567,824	5,046,898	1,262,514	_	
Cash and cash equivalents	21,008,490	19,220,764	16,106,246	13,266,631	13,324,079	
Restricted deposits	2,865,265	2,471,515	2,128,757	3,354,288	2,892,408	
Total assets	94,488,781	87,541,058	80,926,000	70,734,851	62,593,981	
Interest-bearing borrowings	704,401	511,234	462,003	308,876	46,697	
Accounts and bills payable	33,363,786	30,674,619	28,279,533	24,600,681	20,399,409	
Current portion of lease liabilities	400,627	343,281	_	_	_	
Contract liabilities	10,977,645	10,087,102	8,648,060	_	_	
Receipts in advance for contract work	_	_	_	4,997,284	4,046,097	
Accrued expenses and other payables	9,499,772	8,730,235	9,017,427	11,320,729	9,730,662	
Income tax payable	282,597	337,372	323,514	339,393	351,647	
Non-current liabilities	2,072,979	1,819,443	1,366,602	348,237	971,687	
Total liabilities	57,301,807	52,503,286	48,097,139	41,915,200	35,546,199	
Equity attributable to equity						
shareholders of the Company	36,717,684	34,563,910	32,331,323	28,329,098	26,573,429	
Non-controlling interests	469,290	473,862	497,538	490,553	474,353	
Total equity	37,186,974	35,037,772	32,828,861	28,819,651	27,047,782	
Total liabilities and equity	94,488,781	87,541,058	80,926,000	70,734,851	62,593,981	