

REPORT OF THE SUPERVISORY COMMITTEE

Dear Shareholders,

During the reporting period, all members of the Supervisory Committee conscientiously performed their supervisory duties and earnestly safeguarded the interests of the shareholders and the Company in accordance with the relevant requirements including the PRC Company Law and the Articles of Association of the Company.

During the reporting period, the Supervisory Committee convened three meetings. At the third meeting of the sixth session of the Supervisory Committee convened on 23 March 2023, we reviewed and approved proposals such as the Company's 2022 financial report, 2022 auditors' report issued by the external auditors, profit allocation and dividend distribution plan for 2022, the Company's work report on risk management and internal control for 2022, the report of the Supervisory Committee for 2022, the work plan of the Supervisory Committee for 2023 and formed resolutions. Such meeting made relevant management suggestions to the enhancement of internal management and risk prevention of the Company. At the fourth meeting of the sixth session of the Supervisory Committee convened on 18 August 2023, we reviewed and approved proposals such as the Interim Financial Report for 2023, the Report on the Review of the Interim Financial Report for 2023 issued by the external auditors and the Company's work report on risk management and internal control for the first half of 2023 and formed resolutions. At the fifth meeting of the sixth session of the Supervisory Committee convened on 5 December 2023, we reviewed and approved the proposal on change of supervisor of the Company and formed a resolution. During the reporting period, the members of the Supervisory Committee attended the board meetings and general meetings of the Company for 2023. By attending these meetings, the Supervisory Committee supervised important decision-making of the Company and the duty performance of the members of the Board and senior management.

The Supervisory Committee is of the opinion that during the reporting period, the Company seized the opportunities of digital transformation, continued to innovate and transform, and adhered to market-oriented allocation of resources while strengthening corporate management as well as fulfilling social responsibility. In 2023, the Company's total revenues maintained a positive growth and amounted to RMB148,615 million and net profit amounted to RMB3,584 million. The Company's financial position remained stable, its operating performance continued to improve, its measures on quality and efficiency improvement were effective, and the company's value continued to increase.

The Supervisory Committee is of the opinion that, in 2023, all members of the Board and senior management of the Company complied with applicable laws and regulations, and performed their duties in accordance with the Articles of Association of the Company. They also safeguarded the legitimate interests of the shareholders, the Company and its employees, earnestly implemented various resolutions of the general meetings and the board meetings, and operated strictly in accordance with the regulatory requirements for a listed company. The Supervisory Committee was not aware of any violation of relevant PRC laws and regulations and the Articles of Association, or any acts which would prejudice the interests of the Company.

The Supervisory Committee carefully reviewed the information proposed to be submitted by the Board to the general meeting such as the Financial Report for 2023 which was prepared according to relevant requirements and issued with unqualified opinion by the external auditors. The Supervisory Committee is of the opinion that the financial report gives an objective and true view of the Company's financial position and operating results.

In 2024, the Supervisory Committee will continue to strictly comply with the relevant requirements of the PRC Company Law and the Articles of Association of the Company and assume the responsibilities of safeguarding the interests of the shareholders and the benefits of the Company, focusing on the supervision of the Company's implementation of its commitment to shareholders and expanding our scope of work approach, with a view to enhancing our supervision and inspection efforts in major adjustments and important operating activities and duly performing our duties in a thoughtful manner.

By order of the Supervisory Committee



Huang Xudan

Chairperson of the Supervisory Committee

Beijing, PRC
21 March 2024